

Praxis Works, LLC Full Warranty Policy



This Praxis Works product is warranted under normal usage and to be free from defects in workmanship and materials to the original purchaser for a period of two (2) years from the date of purchase provided the warranty claim is made within thirty (30) days of the discovery of the defect and the following condition is met: The purchaser must obtain advance authorization by calling Praxis at 831-423-7464 **before** returning any product for warranty inspection. A Return Authorization (RA) number will be issued and must conspicuously appear on the **outside** of the product's shipping box. The issuance of an RA number does not constitute acceptance of the claim. The determination of whether the claim is covered by this warranty is within the sole discretion of Praxis Works, LLC. The part(s) requiring service or replacement must be returned to Praxis, either by the purchaser or a Praxis dealer. Insurance, handling and transportation charges for service shall be borne by the person desiring service. If a defect is found, our entire liability and your sole remedy shall be, at our option, free repair or replacement of the Praxis product.

LIMITS AND EXCLUSIONS : Not covered by warranty is damage resulting from normal wear and deterioration occurring from use, accidents, neglect, improper assembly, misuse, abuse, lack of reasonable or proper maintenance, corrosion, any damage resulting from causes other than defects in materials and workmanship; failure or loss by accident, alterations, repairs improperly performed, or replacement parts improperly installed, modifications not recommended or approved in writing by Praxis, labor costs for removal, or compensation for inconvenience or loss of use while the product is being repaired or replaced. This warranty also does not cover cosmetic imperfections in the surface finish, or appearance of the product which were apparent or discoverable at the time of purchase, or damage during shipment of the product.

There are no warranties which extend beyond the face hereof. All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranty set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. With the exception of any warranties implied by state law as hereby limited, the foregoing express limited warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller.

For a warranty claim to be initiated and honored, the following information must accompany the returned product:

1. Call or email Praxis representative at 831-423-7464 about potential warranty. Email info@praxis-works.com
2. Praxis will issue you a Return Authorization Number to put on your package. YOU MUST HAVE RA FROM PRAXIS.
3. Customer is responsible for shipping charges and insurance of the returned product to Praxis.

Once product is received and checked in, your warranty will be processed. Ship and insure your product by a trackable source because if lost or damaged Praxis will not refund. IMPORTANT - DO NOT ship back any product without first speaking to a Praxis Works rep to receive an RA# for your return. You will not receive a refund without an RA# from Praxis Works.

The repaired product or replacement will be returned to the purchaser or the Praxis dealer usually within two weeks. Product furnished as replacement will continue to be covered under this warranty until two years after the date of original purchase.

PRAXIS SHALL NOT BE LIABLE FOR ANY DIRECT OR INDIRECT DAMAGES, INCLUDING BUT NOT LIMITED TO INCIDENTAL, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, LOST EARNINGS, DOWNTIME, OR DAMAGE TO OR REPLACEMENT OF OTHER EQUIPMENT AND PROPERTY) ARISING OUT OF OR IN CONNECTION WITH THE PURCHASE, USE OR PERFORMANCE OF THE PRAXIS PRODUCT OR THE BREACH OF WARRANTY EVEN IF PRAXIS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO PURCHASERS IN THOSE JURISDICTIONS. ANY ACTION TO ENFORCE THE TERMS OF THIS LIMITED WARRANTY SHALL BE FILED AND LITIGATED IN THE COUNTY OF SANTA CRUZ, STATE OF CALIFORNIA, USA. THE TERMS OF THIS LIMITED WARRANTY SHALL BE CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA.